TASC Mobile: Text Messaging Instructions

Note: **To use TEXT Messaging features for the first time**, a participant must first login to MyTASC, click on their Profile link, and enter the phone number of their mobile phone.

Requesting your Flexible Spending Account Balance

- Send a text message to 41411
- In the message body, type:

TASC BAL

- Send the text and your balance
- In just a few seconds, you'll receive back a message like this:
 TASC FlexSystem account balances; Med \$3,000.00 TASC ID: XXXX-XXXX

Request for Flexible Spending Account Reimbursement (RFR)

- Send a text message to **41411**
- In the message body, type:

TASC RFR [Service Code - below] [Service Provider] [Reimbursement Amount] For example: "TASC RFR RX Walgreens 9.00"

TASC Text Messaging Service Codes Code Description Code Description Medical MP Medical Preventative MD RX **Prescription Drugs** DC Dependent Care OT Over-The-Counter PK **Parking** VS Vision Mass Transit MT DN Dental ΙP **Individual Premiums**

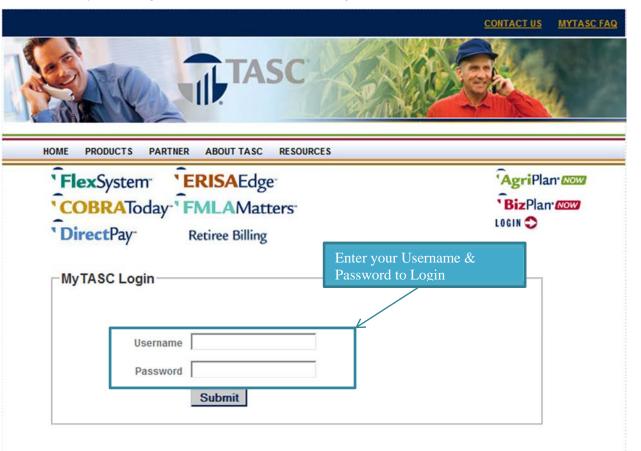
• Your reimbursement request will now be posted in MyTASC and participants must then submit the supporting documents (receipts) to the reimbursement submitted via Text Message for Compliance Purposes. The instructions on the next page explain how to quickly submit a receipt.

Submitting your Receipt for a Request for Reimbursement

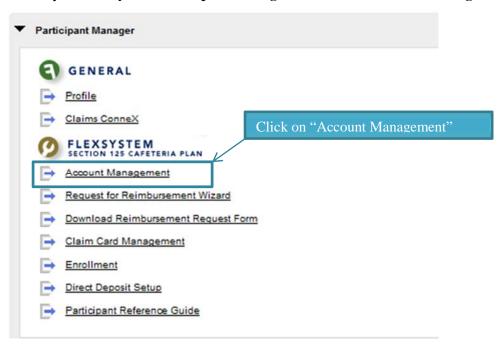
1. Go to www.tasconline.com



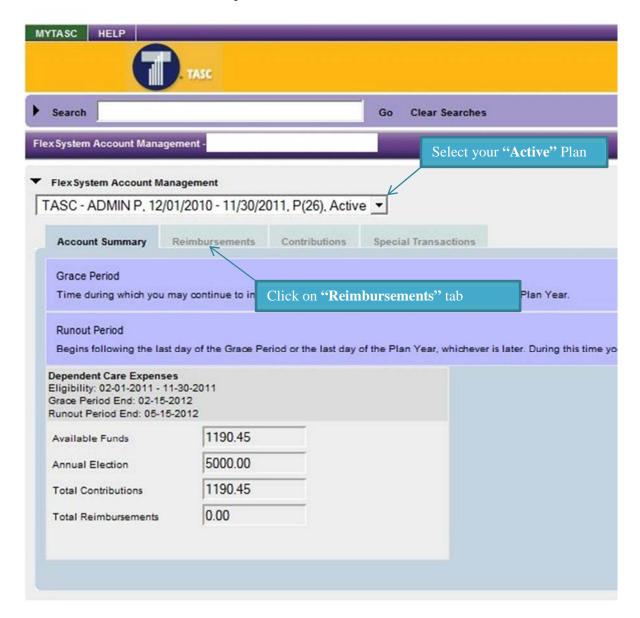
3. Insert your 12-digit Member Id & Password to Login



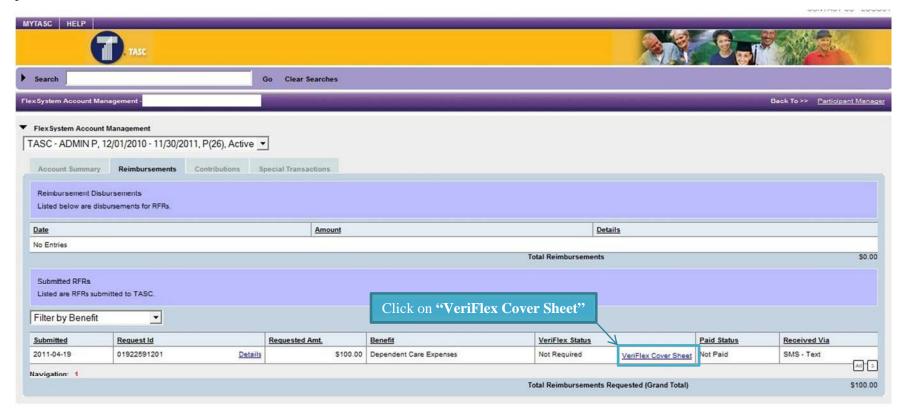
4. Locate your FlexSystem Participant Manager and click on Account Management



5. Select **Active** Account from the dropdown list & click on **Reimbursement** tab



6. Locate the RFR you submitted using a text message under <u>Submitted RFRs.</u> Click on **VeriFlex Cover Sheet** to download your personalized VeriFlex Cover Sheet



- 7. Click "Download"
- 8. "Open" or "Save" your VeriFlex Cover Sheet

Note: The VeriFlex Cover Sheet will have the Request Id#, Request Amount, Service Provider Info and the Benefit Type of your Claim.

9. Print your **Cover Sheet**, **Sign it** and **Fax it** to **1.800.296.3529** along with the required substantiation documents i.e. **Copy of receipts** on a standard 8.5" x 11" paper.